

Patient NEWS

Patient Participation Group (PPG)

We're here to help you



The Patient Group are working hard to try to help. We have a food collection point, in the waiting area. The food collected is taken to Bingley Arts Centre where it is distributed to families and people who need help. If you can, please contribute something to our box next time you pass by.

Coming soon!

We will be reopening the Community Cafe, based here at Canalside. The Patient Group have been campaigning for it to be reopened for the past five years and we have now reached a point where we can see ourselves pouring the first coffee in August! 'Congratulations and Celebrations' Oh, that's a song by Cliff Richard, I'm getting quite lyrical today.

The cafe will be run by volunteers so if you fancy giving some of your time and care please contact me:

jillwadsworth@hotmail.com
Tel: 07543 933016

Once the cafe is established, the Community Partnership, which brings together a range of health and social care providers, will be opening a 'Mini-Hub' where you will be able to get help and advice about the health and social issues that affect your everyday life.

Can you help?

We, the Patient Group, continue to collect empty medication packaging. However, we are having a great deal of difficulty finding a place to get them re-cycled. At the beginning we used to take them to Superdrug who have a national project to send them for recycling. Superdrug have become inundated and cannot accept the large quantities we collect, which seems to be a national problem. We will continue to search for a solution. Do you know where we can take them to be recycled? If you do please contact me.

I hope we are helping in some small way to making your summertime easier.

Jill Wadsworth, Chair of the PPG at Bingley Medical Practice

COFFEE VOLUNTEERS

The Community Cafe will be run by volunteers so if you fancy giving some of your time and care please contact me.

SAVE THE DATE

Our Flu Clinic this year will be on Saturday 7th October 2023.

All eligible patients will be contacted in September to book an appointment.

YOUR PATIENT GROUP NEEDS YOU

I would like to thank all our present hard working members of the Patient Group but we are always looking for new members. If you are a patient at Bingley Medical Practice and feel you could contribute to helping people, please contact me:

jillwadsworth@hotmail.com
Tel: 07543 933016



Airedale Hospital



Hi all, Peter Home here, your re-elected Airedale Hospital Public Governor for Bingley for the next three years. A big thank you to those members who voted for me in the Airedale Governor's elections. And for those who chose not to, I hope I can represent you and feed back your views to the hospital's Non-Executive Board members. It is a privilege to represent you and keep you informed of the services and activities at Airedale.

I trust that you will be aware of the great news that Airedale has at long last been placed as a priority on the Government's New Hospital Programme list. This is due to the problems with the deterioration of the concrete slabs that the buildings were built of some 50 years ago. An ongoing multimillion-pound programme to ensure the structural safety of the buildings with investigation, continual review and column propping continues. This involves 'ward de-camping' whilst remedial work is carried out, whilst still providing the hospital services that patients require. Quite a challenge but we are delivering.

The new hospital will take many years to plan, specify, procure and build to the required modern high standards, but is expected before 2030. Yes, that seems a

very long time away but it is a billion pound project for the people in the area.

If you are not already a member of Airedale Hospital, I would like to encourage you to become one. Together with the input of the twenty governors, it is becoming more proactive in circulating a quarterly news update highlighting progress, performance and services delivery. This is proposed to be sent directly to the members via email. There will also be hard copies made available throughout the area covered by the hospital.

Take care and keep safe.

Peter

Email: peter.home@nhs.net

PRESCRIPTIONS

We're told some local pharmacies may be taking a little longer to process your prescriptions so please allow a little longer when requesting repeat prescriptions.

Processing times

- Medications on your 'Repeat Prescriptions' list will usually be sent to your chosen Pharmacy on the same working day
- if your request needs to be checked by a GP or Pharmacist, it will usually be sent to your Pharmacy by the end of the next working day
- Pharmacies have their own processing times to add on, which vary from hours to a few days.



We can send most prescriptions electronically to your chosen pharmacy, anywhere in the UK.

Please let us know which Pharmacy you want to use. Alternatively you can set your preference through the NHS app, or contact Pharmacies directly to register with them to receive your prescriptions.

AIREDALE HOSPITAL MEMBERSHIP

Anyone can become a member of Airedale Hospital and there is no cost, just choose one of the options below.

- **Log in to:** www.Airedale-trust.nhs.uk
and follow links About us / Governors and Membership to the Members area
- **Email:** anhsft.members@nhs.net
- **Telephone:** 01535 294540
- **Write to: Foundation Trust Membership Office**
Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD.



YOUR PATIENT GROUP NEEDS YOU

I would like to thank all our present hard working members of the Patient Group but we are always looking for new members. If you are a patient at Bingley Medical Practice and feel you could contribute to helping people, please contact me:

jillwadsworth@hotmail.com
Tel: 07543 933016

The up-to-date position on Airedale's Securing the Future programme can be viewed on the website. <https://airedale-trust.nhs.uk/about-us/securing-the-future-of-airedale>

Our amazing Rota team

The Rota team are responsible for the efficient and effective operation of the clinical schedule and appointment system. For Bingley Medical Practice this means looking after the rotas for the following:

- 6 partner GPs
- 8 salaried GPs
- 10 GP Registrars
- 1 locum GP
- 3 Nurses
- 3 Health Care Assistants
- 2 Phlebotomists
- Medical students
- 3 GP Pharmacists
- External services such as Social Prescribing, MSK Clinics, Paediatric clinics and Ultrasound clinics

The role involves:

- Responding to requests for leave
- Dealing with urgent and routine change requests
- Responding to unplanned absences (such as sick leave)
- Room planning

Bingley Medical Practice has fifteen available consulting rooms inside the GP surgery, three upstairs at Canalside, and two consulting rooms at Crossflatts' satellite surgery. Ensuring that every surgery running that day is allocated a room is critical to the safe running of the practice.

Bingley Medical Practice operates a triage system for appointments. A different doctor is allocated Duty Doctor in the morning



and afternoon. Part of the work of the Rota team is to plan, organise and create the on-call rotas to ensure that there is a Duty Doctor to cover the work on the day. This is done on a rotational basis. The Rota team track the number of sessions a GP has been allocated to be on call to make sure - as far as is possible - that the share out of these sessions is fair and equitable.

Additionally the Rota team:

- Deals with queries from both clinical and administration staff about the rotas
- Monitors and analyses the appointment systems and reports any discrepancies to the Senior Management Team to assist with the operational running of the practice
- Aims to provide accurate, visible rotas to enable all staff in practice to be aware of what is happening on any given day.

Additionally the team:

- Creates and co-ordinates the inductions for the GP Registrars, ensuring they have the necessary training and knowledge base - such as how to use the computer system - to make their consultation time with patients as effective as possible
- Co-ordinates cohorts of medical students - who undertake placements with the practice - under the supervision of a GP.

The key attributes to be successful in the role are the ability to think calmly and logically under pressure, and to have a flexible and proactive attitude to the constant changes. A sense of humour alongside attention to detail and a high level of accuracy are also essential for the smooth running of the practice rotas.

Sarah

The rota team consists of five people:

SARAH	JO	LOUISE	SANDRA	CAREY
<p>Practice Executive Assistant Responsible for GP rotas, GP Registrar rotas, Pharmacist and external service rotas, one-off room booking and Chair Rota team meetings.</p>	<p>Patient Assistant Responsible for room allocations, on the day availability for triage appointments and coil clinics.</p>	<p>Administration Manager Responsible for medical student rotas.</p>	<p>Operations Manager Responsible for children and baby immunisations, plus all the on-the-day changes.</p>	<p>Practice Manager Responsible for nurse rotas.</p>

Help and support for breast feeding

We all know the health benefits of breast milk for babies, and why the NHS wants to help support parents with feeding, for as long as they desire. We also know many stop giving breast milk before they really want to. There are actually health benefits to the mother too, and the benefits of breast milk protect well into adulthood.

Our team of volunteers are all parents who have breastfed their own baby/babies and recognise some of the barriers to this. All trained and security checked we have online, in person or telephone support. In late pregnancy, or after delivery for as long as we're needed.

At Bingley Medical Practice we are accessible for breast feeding and have a private space, if desired, in the Health Centre.

If you are interested in our service or perhaps in becoming a volunteer, scan this safe QR code and join the conversation with us and other parents.

Charlotte Hamilton



Learn CPR and save a life

Cardiopulmonary resuscitation (CPR) is an emergency procedure providing chest compressions for a person in cardiac arrest.

The PPG will be running three FREE training courses at the practice between September and December 2023.

The training takes around one hour. If you are interested in taking part please leave your name and contact details with reception.

Hoping to see you at one of these sessions.

All ages and abilities welcome!

At Bingley Medical Practice we welcome mothers who wish to breast feed their baby anywhere in the Practice.

Helpful travel advice

Travel information and advice is offered by our Practice Nurses.

It is advisable to start this process at least 8 weeks before you travel, to ensure that any vaccines required are effective before your trip. Many immunisations (and some medications) for travel are not funded through the NHS, so you may need to pay for these. Details are advertised in the surgery and may also be obtained from reception.

